

The voices of 584 whānau

About Whānau Voice

Between December 2025 and June 2026, **584 whānau** from across Te Taihū shared their experiences through surveys and iwi-led engagement.

More than **800 pieces of kōrero** were analysed alongside survey data to understand what matters most to whānau and where the greatest opportunities exist to remove inequities in the health system for Māori.

Whānau Voice 2.0 provides one of the strongest evidence bases developed to date and establishes a regional baseline against which future progress can be measured.

“Equity may not always be experienced as receiving more, but as being left to carry less.”

What Whānau Voice tells us

Healthcare should work around whānau.

Affordable, timely and easy to navigate. Healthcare should fit around people's lives, not expect whānau to fit around the system.

Relationships matter.

Whānau value being listened to, respected and treated with dignity. Trusting relationships are one of the strongest foundations of good healthcare.

Culture is central to hauora.

Te ao Māori, tikanga, rongoā and whānau connections are fundamental to wellbeing, not optional extras.

Support should come earlier.

Whānau want earlier access to mental health support and more kaupapa Māori services before challenges reach crisis point.

Whānau are carrying too much.

Too often, whānau become carers, advocates, transport providers and navigators simply to help loved ones receive healthcare.

Māori providers are making a real difference.

Kaupapa Māori providers are improving outcomes for whānau despite growing demand, workforce shortages and funding pressures.

Whānau trusted Te Kāhui Hauora with their stories.

We are committed to ensuring those voices continue to influence decisions about health services across Te Taihū, so future generations experience better hauora than those before them.

What happens next?

Whānau Voice is more than a survey.

The findings will help Te Kāhui Hauora:

- advocate for improved hauora Māori outcomes
- influence health planning and investment
- monitor change over time
- strengthen partnerships across the health system
- ensure the voices of whānau continue to shape decision-making across Te Taihū.

Ngā tatauranga | The numbers

584 whānau participated



800+ pieces of kōrero analysed

3 hauora Māori provider case studies

1 regional baseline established

Key facts

- **96%** of respondents were enrolled with a GP.
- **Access to high-quality care and experiences** was ranked the highest overall priority by whānau.
- Responses were received from across Te Taihū, representing a broad cross-section of Māori communities.
- Whānau Voice 2.0 provides a baseline to measure change over time.

Why it matters

The voices of 584 whānau have created a clear picture of what is working well, where barriers remain, and what will make the greatest difference to hauora Māori in Te Taihū.

These findings will help shape future advocacy, strengthen partnerships, and ensure the experiences of whānau continue to influence decisions across the health system.

Read the full report

To see the full report, ask your iwi office or go to our website at www.tekahui.co.nz